

**Advertiser`s personal data:**

Name and surname	
Adress	
Telephone	
Email adress	

**Date of purchase**

Product name	
Date of contract	

**Cause of complaint (description of faulty):**

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**Requests:**

<input type="checkbox"/> free of charge repair	<input type="checkbox"/> refund of the price paid *
<input type="checkbox"/> replacement with a new one	<input type="checkbox"/> reduction of the price paid

\*Only:

- repair or replacement are impossible or require excessive costs.
- the seller did not replace a product with a new one or did not repair product in a timely manner
- replacement or repair would cause significant inconvenience to the customer

Please refund the paid price by bank transfer:

Bank account number	
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Date and city

Consumer(s) signature(s):