

Advertiser's personal data:

Name and surname	
Address	
Telephone	
Email address	

Date of purchase

Product name	
Date of contract	

Cause of complaint (description of faulty):

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Requests:

Free off charge repair

Replacement with a new one

Refund of the price paid *

Reduction of the price

* Only:

Repair or replacement are impossible or require excessive costs.

The seller did not replace product with a new one or did not repair product in timely manner.

Replacement or repair would cause significant inconvenience to the customer.

Please refund the paid price by bank tranfer:

Bank account number	
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Date and city

Consumer(s) signature(s)

Please keep your deposit slip until considering complaint.

Detective Store terms and conditions of making complaint are available: <http://www.detective-store.com/content/regulations-71>